Telefónica Global Solutions

DEDICATED INTERNET ACCESS/BROADBAND

Direct connection with Tier 1 standards and global coverage

Fast and reliable internet access with a stable and predictable performance

PRODUCT CONTEXT

Our high performance and reliable Dedicated Internet Access/Broadband service make it possible to reach the Internet by using our own Tier 1 capabilities as well as through other ISPs, providing a comprehensive range of bandwidth options and coverage.

With these services, a complete set of value-added services are easily activated, delivering application-level visibility, enhanced security features, VoIP integration and web & video traffic optimization, SD-WAN and ability to move to Hybrid networks, as well as direct peerings with main cloud and SaaS providers.

OUR PRODUCT

Our Direct Internet Access (DIA) connectivity service is based on our own infrastructure and it's focused on delivering a high performance internet connectivity to interconnect your key offices. We bring the network closer and monitored to our customers connecting directly with Tier 1 and Cloud Service Providers that comply with Hybrid Networks/SDWAN requirements worldwide.

Our Broadband for Business (B4B) connectivity service is focused on providing a more cost-oriented option to deliver efective Internet connectivity when access does not require top class SLAs or guaranteed bandwidth. We tailor your requirements that best meet your business demands in a cost-effective way.

Your fast and reliable access to the Internet.
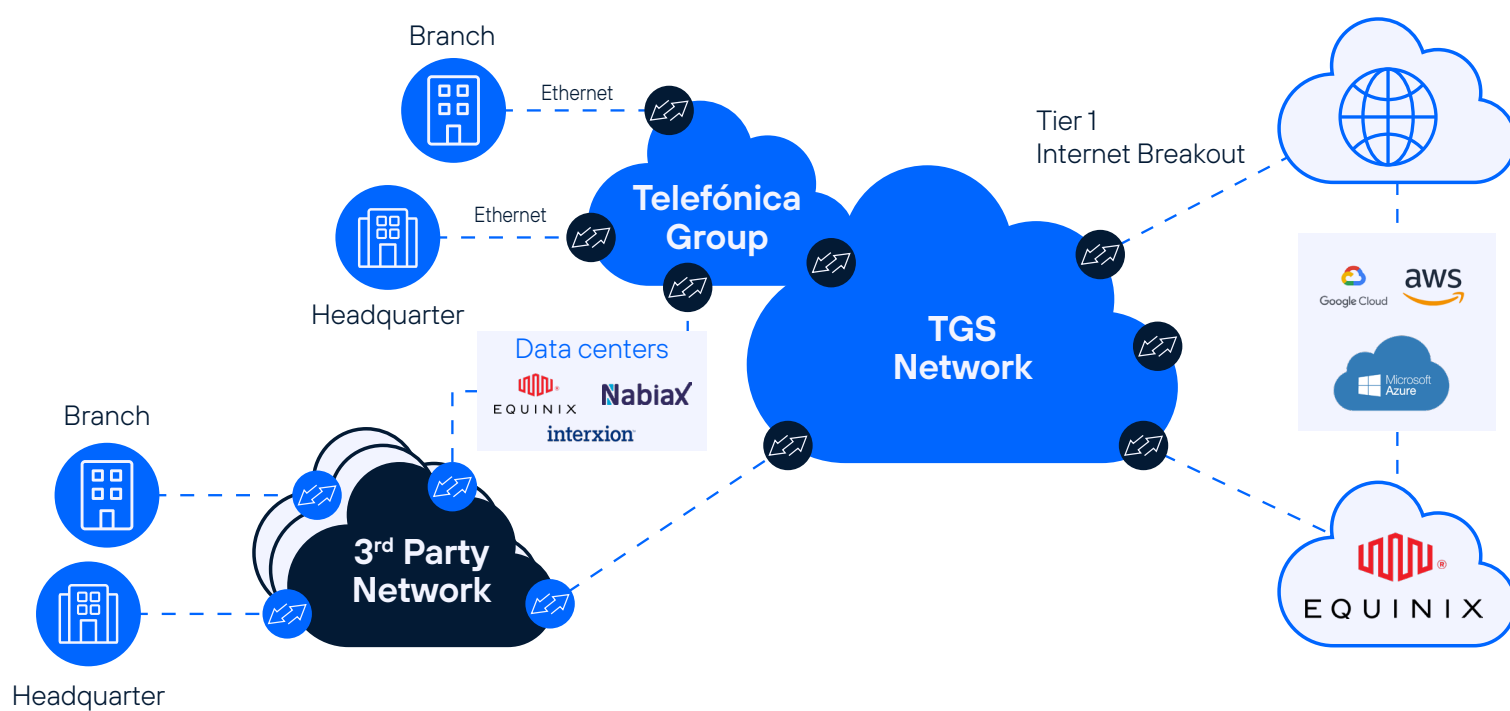
Discover how our Tier 1 capabilities expertise can help your business

- Dedicated Internet Access (DIA) providing the best Internet connectivity, with **Enterprise-Class Quality** and bandwidths up to 10 Gbps.

- **Local breakout in 9 countries:** Argentina, Brazil, France, Germany, Peru, Puerto Rico, Spain, UK, USA.

- **Global coverage through our Tier 1 connection** and extended partner network > 91 Partners Providers and 250 NNIs to reach more than 173 countries/territories.

- Complete set of generic and specific **Service Level Agreements** (SLAs) all along the value chain including latency, jitter and packet loss.

- **Direct Access to the major Cloud Service Providers:** AWS, Azure, Google Cloud and Oracle.

- **Coverage extended DIA** – Internet Access & Resale on 240 countries and territories.

- **Internet Access shared:** a service option where both, Internet and IP VPN MPLS traffics are carried through a single network access link.

- Service **reporting and incident management trough our Customer Control Center.**

- **Managed or Unmanaged Services:** around-the-clock proactive service management via the International Control Center.

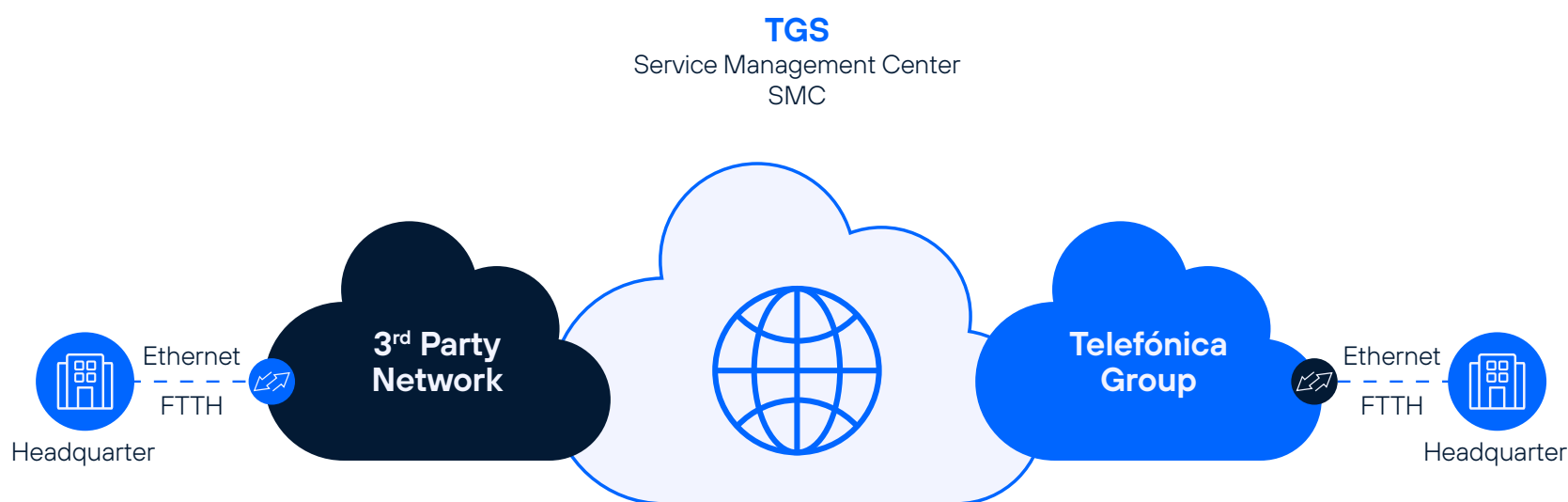**Telefónica Global Solutions**

How does Broadband help?

- Service modality option is a **fast, cheap and highly secure** internet access.

- Focused on coverage of medium and small sites with medium and low bandwidth demand that can afford no SLAs

- **Great network footprint and global coverage** through extended partner network to reach more than 95 countries and it's constantly expanding.

- Mainly FTTH with asymmetric as well symmetric option where available.

- A 24x7 help desk provides a single contact point.

- Up to 600 Mbps Bandwidth.

- Public IP.

DIA - Internet Access
Service architecture

DIA - Resale and Broadband
Service architecture

Standalone Site design using Telefonica OBs & ISP Partner

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