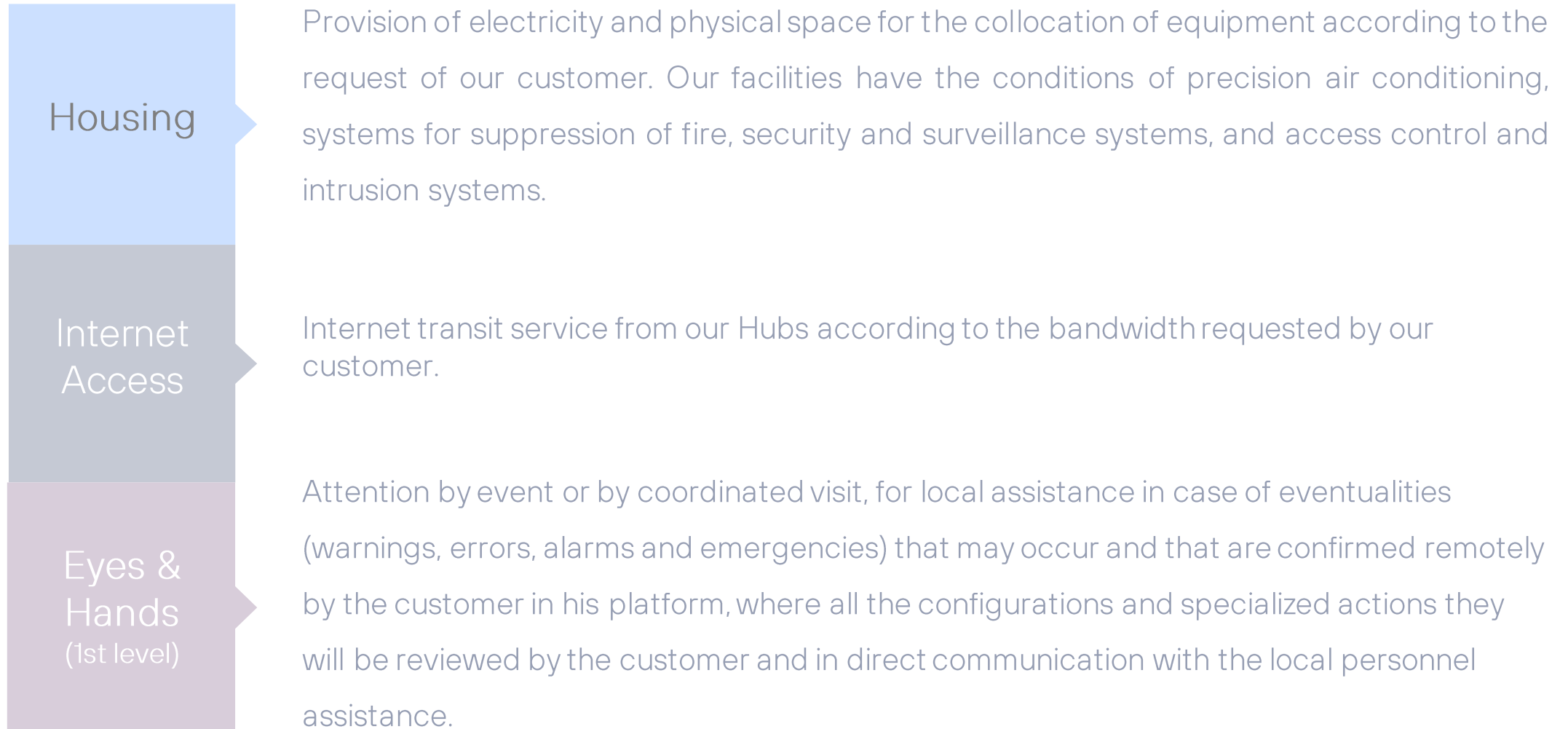


Teleport Services

Service Features and Value Proposition

Service Features & Value Proposition



Service Features & Value Proposition

Operational Security

- Wide and 100% conditioned physical areas for each phase of operation (Baseband, RF, Toll gate)
- State-of-the-art specialized systems for fire prevention, free gas discharge and personal protection in each of any area of our operations.
- Independent dual electric power, that allows to support the equipment in order to continuous operation before any contingency.

Internet Access

- Our engineers have a deep specialization and certifications as CCNA (Cisco Certified Network Associate) and CCNP (Cisco Certified Network Professional), and also have an important knowledge of RF, Toll Gate, Baseband and Facilities.
- Our engineers have a wide domain of satellite platforms such as Gilat, idirect, Viasat, Hughes, Comtech.
- Our personal has experience and a high knowledge in satellite Internet services, VoIP, SCPC and Backhaul.
- Our personal has a total domain of the Spanish, Portuguese and English languages.

Service Features & Value Proposition



NOC Facilities

1. Three NOCs in Lurín (Perú), Santos (Brasil) and Madrid (Spain):
 - Under the format "follow the Sun", working as backup one of the others.
 - Ensuring the business continuity of our services, before and degradation of it.
 - Maintaining the same standards to offer a premium service.
2. We have a centralized alarm system that anticipates any possible failure of the services our customers are using that allows us to act quickly and efficiently.
3. We have different service channels to attend the incidents:
 - Portal.
 - telephone exchange.
 - 0800 line with coverage for all Latin America and Skype.



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